

## ***Sparkling Gems From the Greek Electronic Reference Edition*** **Frequently Asked Questions (FAQ)**

- **Will the *Electronic Reference Edition* work on my Apple computer?**

*Currently the Electronic Reference Edition installation is supported only for the Windows-based operating system.*

- **Does my CD have to be in my CD drive for me to be able to use the *Electronic Reference Edition*?**

*No. Once installed, the Electronic Reference Edition will operate without the need for the CD to be present.*

- **The serial code I received with my CD doesn't seem to work. What should I do?**

*Review the serial code you received with your product and make sure you are entering the code exactly as it appears on your serial code label, located on the left inside cover of your Electronic Reference Edition case. In some cases a **lower case "L"** has been mistaken for an "I" or the number one. Also, be sure that your "Caps-Lock" key is off, as the serial code is case-sensitive.*

- **Can I navigate to the page number I want in the *Sparkling Gems* devotional by typing the desired page number in the box at the bottom of the Reference Edition screen?**

*Yes. But because there are **56 pages of front matter before page 1**, you will have to **add 56** to the page number you want to go to (e.g., to go to page 350, you add  $56 + 350 = 406$ ; then you type 406 in the box and hit "Enter").*

- **What is the purpose of the "Signature" and "Layers" tabs that are located below the "Bookmark" tab?**

*These tabs are a standard part of the Adobe program that hosts this Sparkling Gems From the Greek Electronic Reference Edition. In the case of this e-Reference, both of these bookmarks serve no purpose and can be ignored.*